

What is a PCMH?

A Patient-Centered Medical Home (PCMH) is not a building, house or hospital, but rather an approach to providing comprehensive health care. A PCMH is called a “home” because we would like this office to be the first place you think of for all your medical needs. Our goal is to make it easy and comfortable to get the care you need in a way that works best for you. As your healthcare providers, we are here to facilitate a personal partnership with you and your family to provide you with the best quality, comprehensive, and progressive primary care.

We Value:

- Safety
- Personalized and Comprehensive Care
- Communication
- Accessibility
- Coordination
- Continuity

Our Providers:

- Glen Patton, DO
- Constantine Panakos, DO
- Catherine Vitosh, MD
- Lysle Price, RPA-C
- Malissa Paxton, RPA-C
- Chris Hayes, RPA-C
- Josh Wigdahl, RPA-C

How to Access Your Provider:

By Phone: (316) 788-3787

Phones are answered during these times:

Monday through Friday

8:00am – 1:00pm and 2:00pm - 5:00pm

Saturdays

8:00am – 10:am

Sundays

Closed

(Hours may vary based upon provider availability. Please call ahead for scheduling)

Through the Internet:

Practice website:

www.tanglewoodmedicalcenter.com

Sign up for the Patient Portal:

(Initial registration in person.)

The Patient Portal allows you to:

- Send messages to your provider
- Request appointments
- View test results
- Receive health care reminders
- And more!

After Hours Emergency Care:

Emergency services outside of regular office hours are provided by calling the Physician Exchange and contacting an on-call care team member.

- **(316) 262-6262**

Welcome to your

Patient Centered Medical Home



Glen Patton, DO



Catherine Vitosh, MD



Constantine Panakos, DO



Lysle Price, RPA-C



Malissa Paxton, RPA-C



Chris Hayes, RPA-C



Josh Wigdahl, RPA-C

Tanglewood Family Medical Center, PA

606 N Mulberry Rd
Derby, Ks 67037

As your personal provider, our responsibilities are:

Whole Person Orientation

- Listen to your feelings and questions which will help us make decisions about your care
- Set health care goals with your input
- Explain diseases, treatments and results in an easy-to-understand way
- Give you clear directions about medicine and other treatments
- End every visit making sure you have clear instructions about expectations, treatment goals and future plans
- Provide you with a copy of your care plan and/or a clinical summary after each visit
- Share tools and education to help you manage your care at home

Access

- Provide same day appointments whenever possible
- Provide instructions on how to meet your health care needs when our office is not open, providing you with 24 hours access to medical care
- Provide electronic access to your care team and health information through a secure patient portal

Quality Care & Safety

- Provide evidence-based care and support you in self-management of your care
- Use technology such as electronic medical records and share records to help prevent medical errors and make sure that we are always on the same page
- Keep your electronic health record updated with comprehensive information regarding your health care, such as medical history, medications and test results
- Keep your treatments, discussions and records confidential

Coordination of Care

- Send you to trusted specialists, if needed
- Provide key clinical information about you to facilities (such as hospitals and emergency rooms) and other providers (specialists, labs, x-ray and imaging, physical therapy, home health, medical equipment, etc) who help take care of you
- Request records from other providers to reduce duplicate services and costs and to avoid medical errors or missing critical information

As our patient, your responsibilities are:

- Ask questions, share your feelings and take an active part in your care
- Be honest about your history, symptoms, and other important information, including any changes in your health and well-being
- Take all your medicine as directed
- Inform us whenever there is a problem with the medication you are taking
- Make healthy decisions about your daily habits and lifestyle
- Keep your scheduled appointments or reschedule in advance whenever possible
- Call our office first with your health concerns, unless it is an emergency
- Be sure you leave our office with a clear understanding of our expectations, treatment goals and future plans
- Request interpretation services, if needed

Bring to your appointments:

- Photo identification, insurance card and payment
- Any prescribed medication, in original containers (include over the counter, herbal therapies and vitamins) or a detailed list
- Any records or logs of self-care health management (for example, blood pressure or blood glucose management)
- List of your health questions
- List of other providers you have visited (include their names, addresses, phone numbers and reason you visited them)