(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

This document contains screen shots of an electric company's custom screens in use in the field on one of the PKS-1535 Payment Kiosks. The information has been excerpted from the manual for the kiosk and made available to Paygo.

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3. MEMBER OPERATION

The PKS-1535 is designed to automatically turn on and become ready for use once power is available. It will show advertising screens that ask for the member to touch the screen. Once the screen is touched, the PKS-1535 will go into the following flow of transaction screens:

3.1. As you walk up to the PKS-1535 it will normally be showing one of its advertising screens. The following is an example of an advertising screen. Once the screen is touched, the transaction process will begin.

Example Advertising Screen:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.2. When the screen is touched, the PKS-1535 will show a screen that asks what language you would like to use to perform the transaction. Pressing the English or Spanish button on the screen will take you to the next screen in the language you selected. This manual has the information on user transactions described in English.
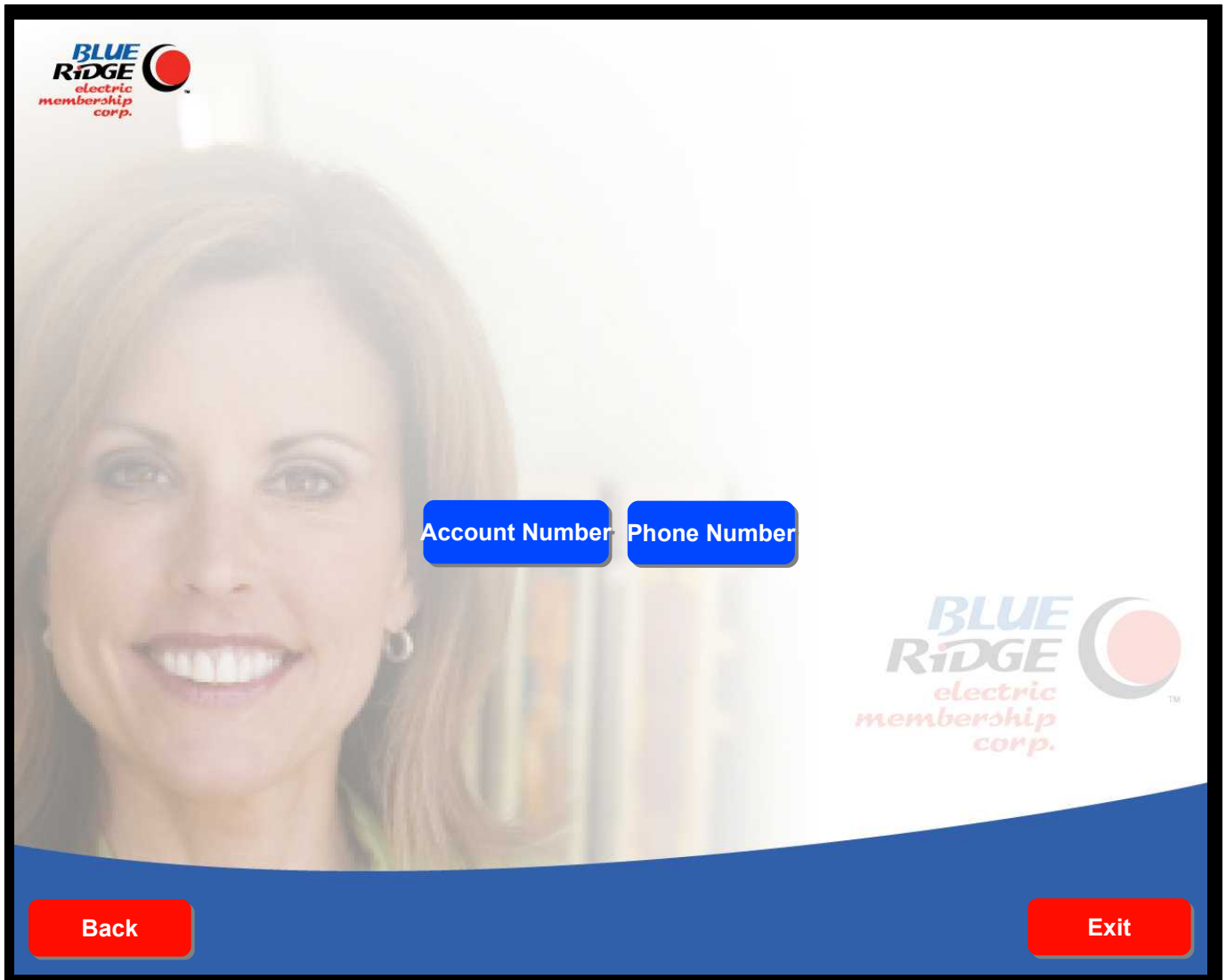
Example Language Selection Screen:
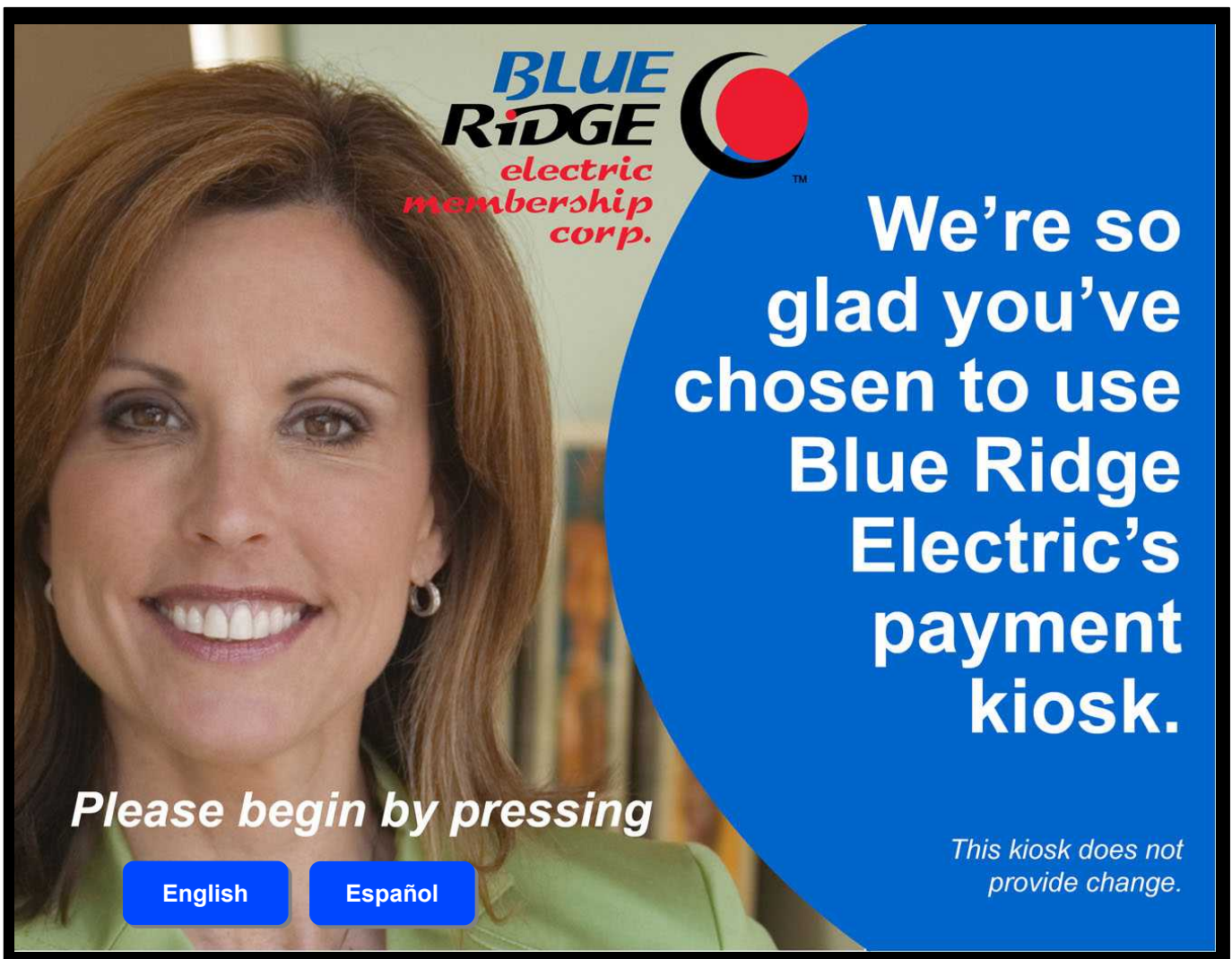
(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.3. When the language is selected, the PKS-1535 will ask if the member wants to access their account using their account number or their phone number.
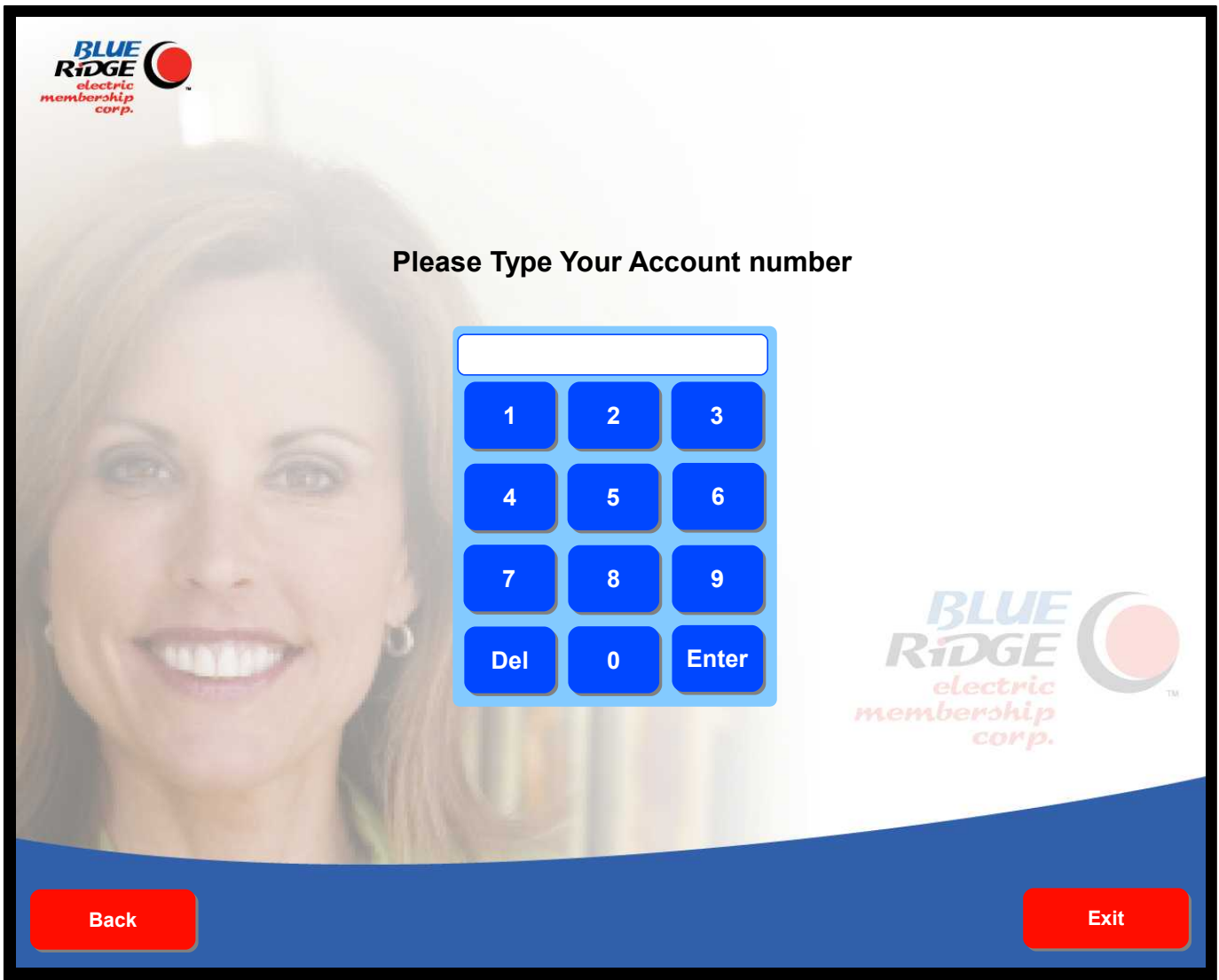
Example Account or Phone Screen:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.4. If the member selects the "Account Number" to access their account, the PKS-1535 shows the following entry screen, to enter the account number using the touch screen key pad.
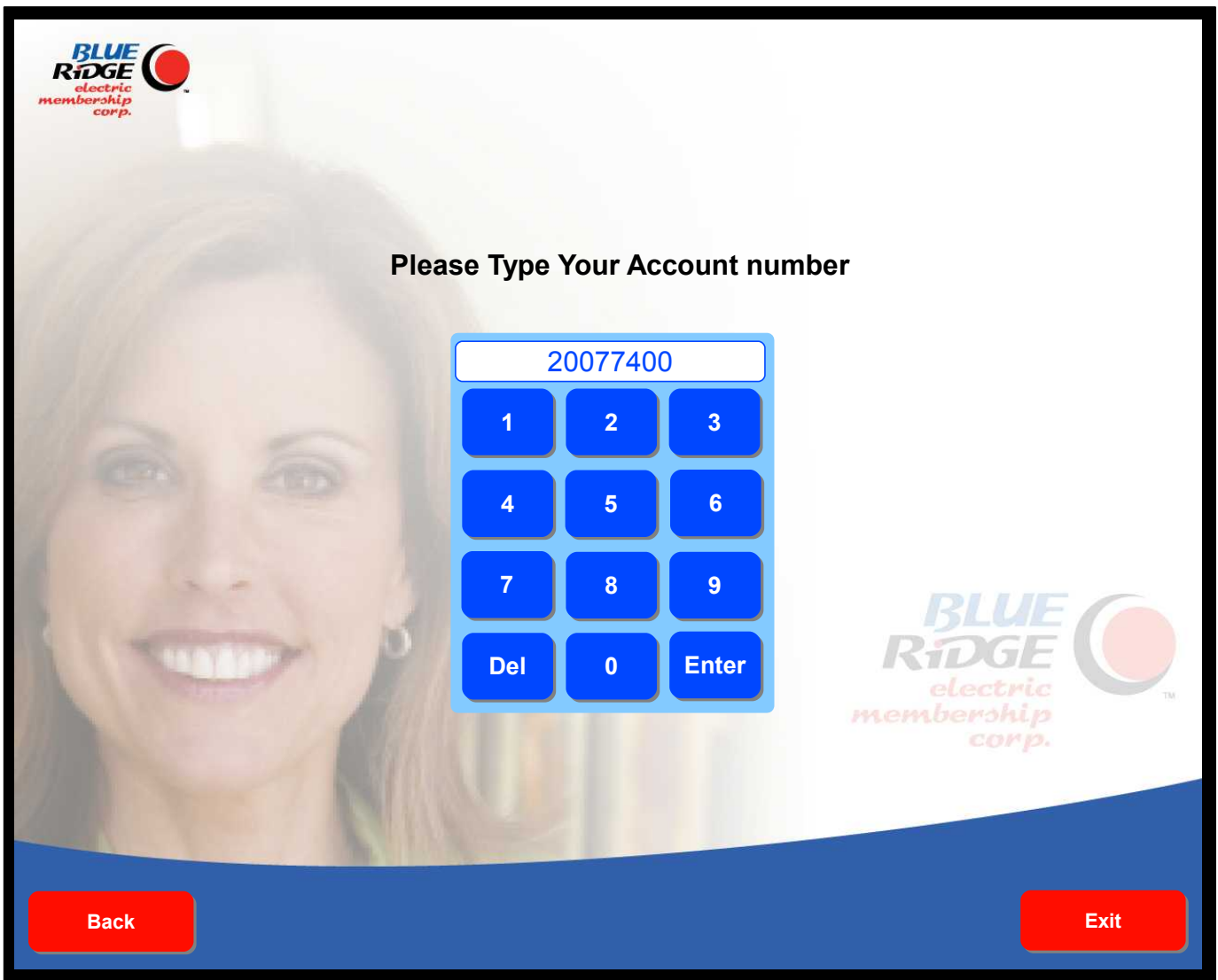
Example Account Number Entry Screen:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.5. Once the member enters the account number, and "Enter" is pressed on the touch screen keypad, the PKS-1535 accesses the accounting software server to acquire the account information. Go to 3.8. for continuation to the pay by Cash or Credit screen.

Example Account Number Entry Screen with Account Number Entered:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.6. If the member selects the "Phone Number" to access their account, the PKS-1535 shows a phone number entry screen to enter the phone number using the touch screen key pad.

Example Phone Number Entry Screen:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.7. Once the member enters the phone number, and "Enter" is pressed on the touch screen keypad, the PKS-1535 accesses the server to acquire the list of accounts associated with that phone number. It then displays those accounts for the member to select which account they wish to access. When an account is selected, the PKS-1535 accesses the server and acquires the account information.

Example Select from List of Accounts based upon Member's Phone Number:
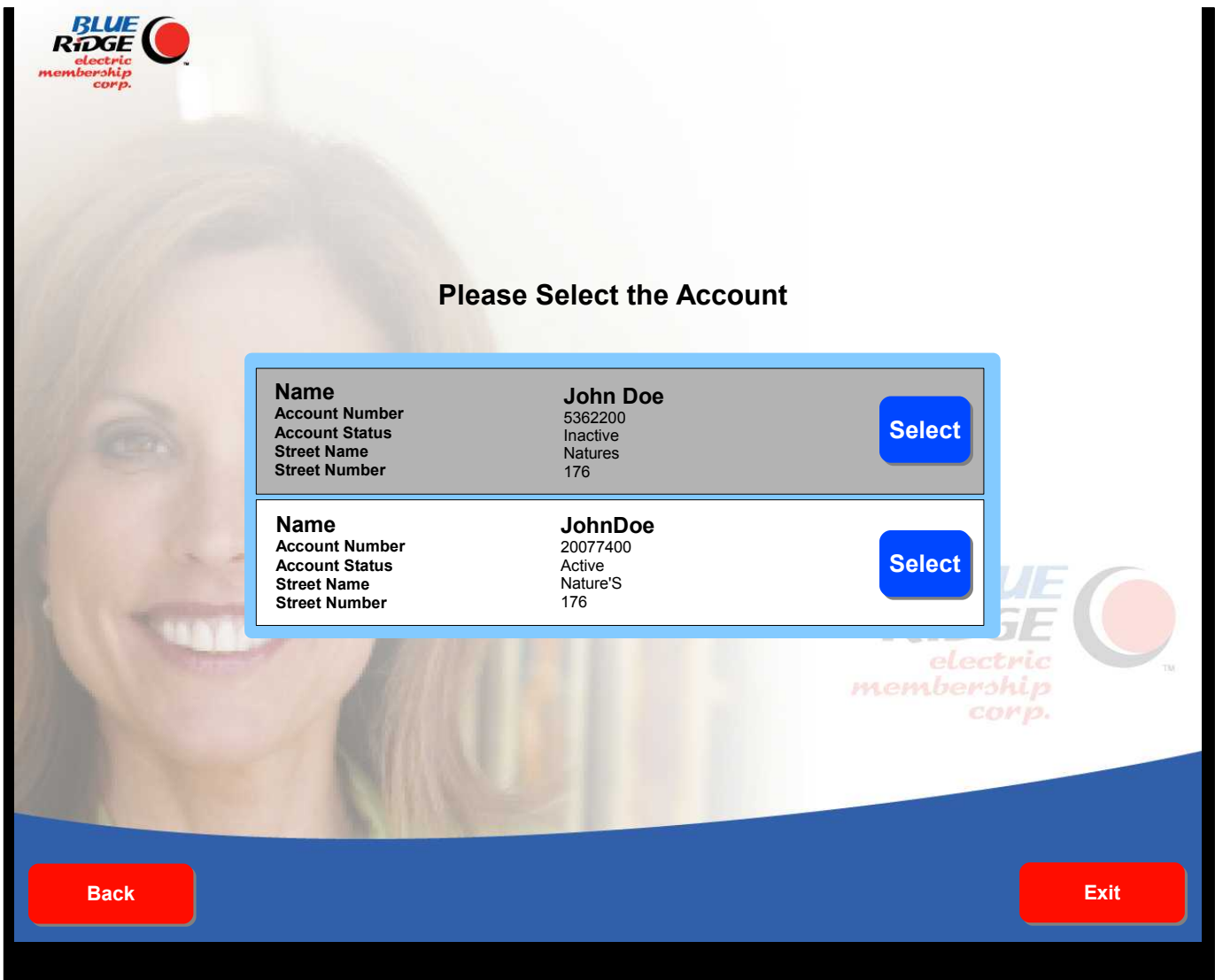

Note: Inactive accounts have a gray background, and active accounts have a white background.

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.8. Once the account is entered, or is selected using a phone number, The PKS-1535 acquires the information for that account from the accounting software server and displays it for the member. It will then ask if the member wants to make a payment with cash or a credit card.

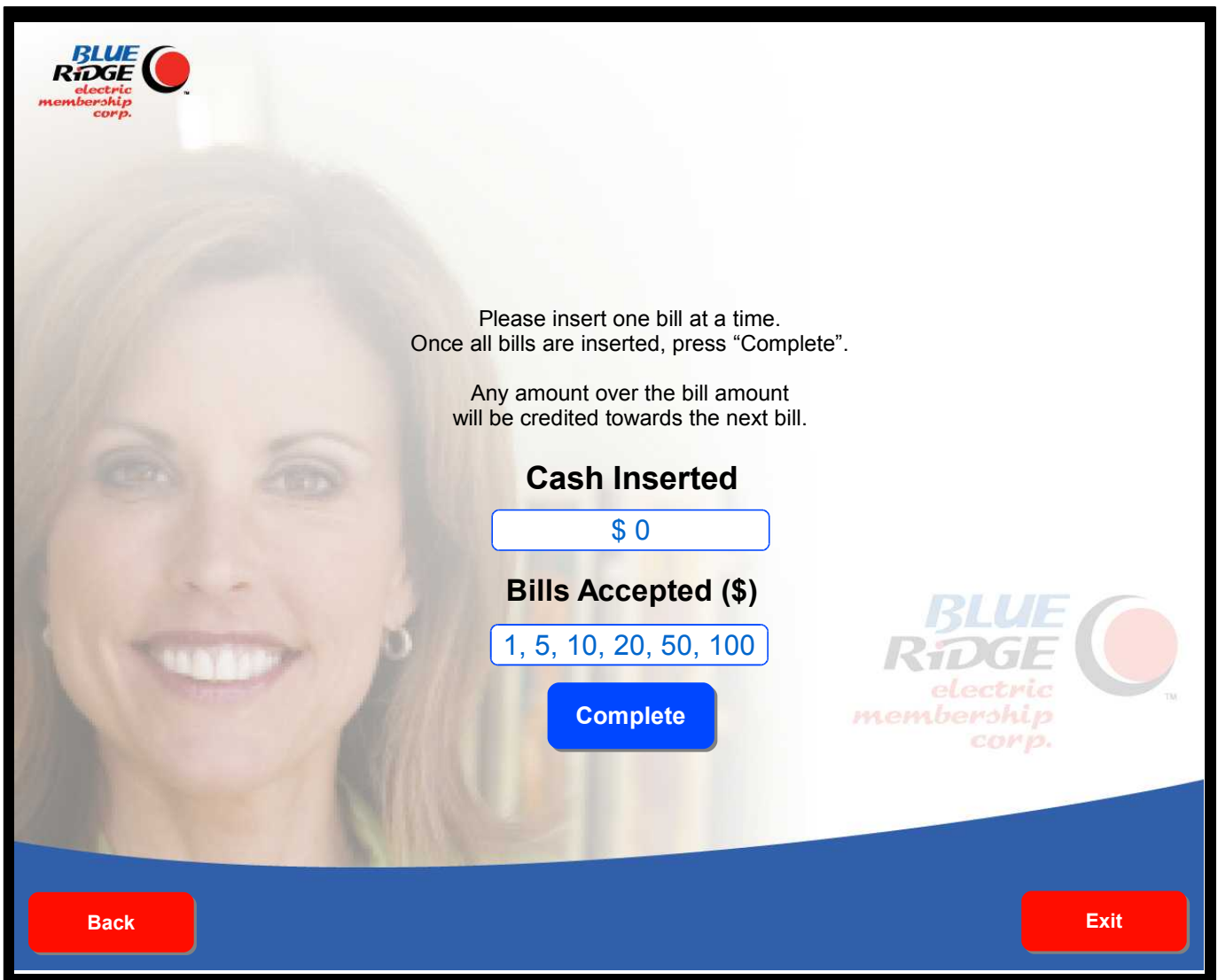Example Account Information Screen:
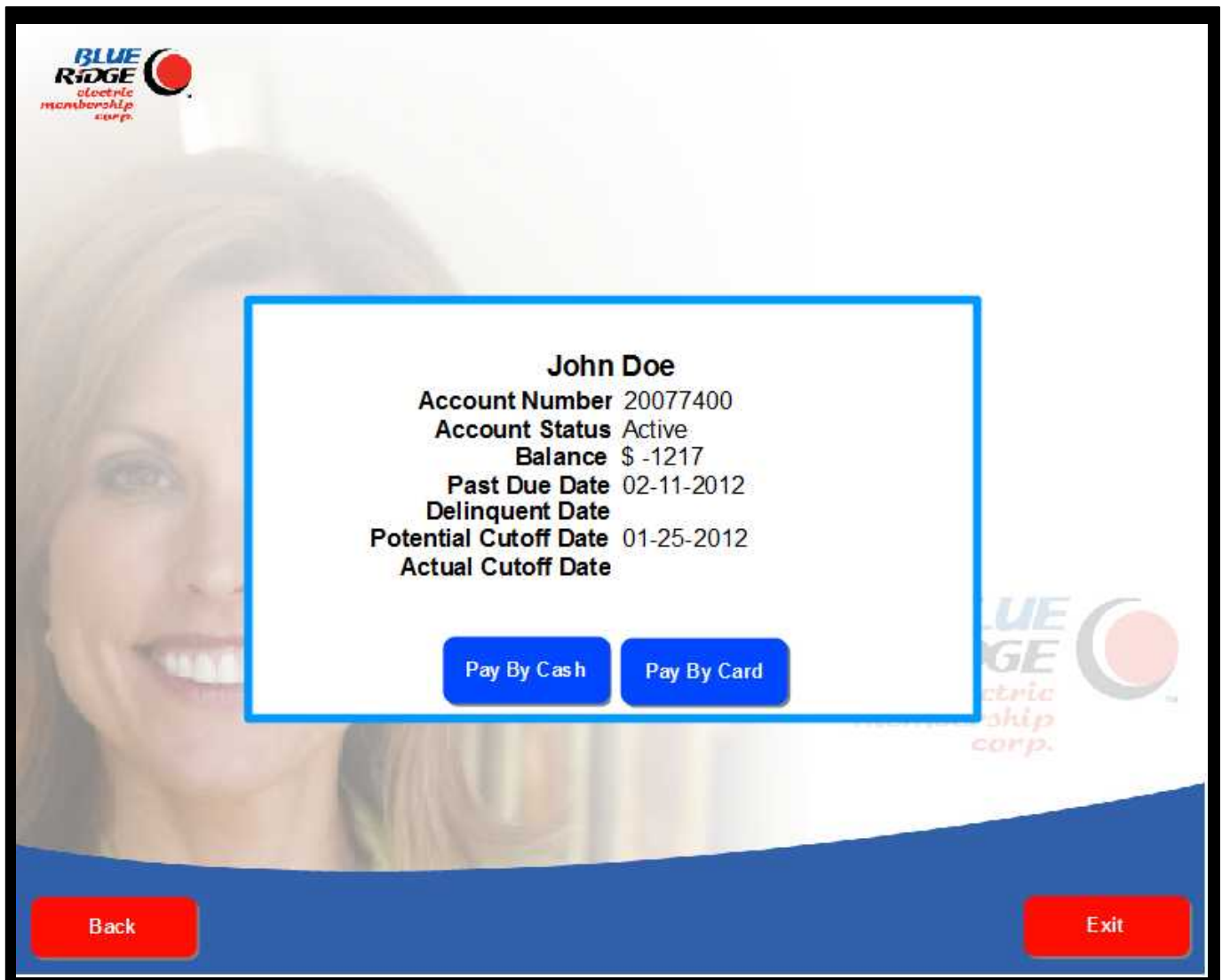
Note: If the member does not wish to make a payment at this time, but only wanted to see their account information, they can press exit to end the session.

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.9. If the member selects "Pay By Cash", The Pay By Cash Screen shows and the Bill Acceptor turns on, ready to accept bills with denominations from $1 to $100 dollars.

Example Cash Entry Screen:

Please insert one bill at a time.
Once all bills are inserted, press "Complete".

Any amount over the bill amount
will be credited towards the next bill.

Cash Inserted

$ 0

Bills Accepted ($)

1, 5, 10, 20, 50, 100

Complete

Back

Exit

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.10 As each bill is taken into the bill acceptor, it validates the denomination and automatically adds it to the "Cash Inserted" field to let the member know how much has been entered. When the transaction is complete, the PKS-1535 will go to 3.18. to ask if the member would like a receipt of the transaction.

Example Cash Entry Screen with 173 dollars entered:
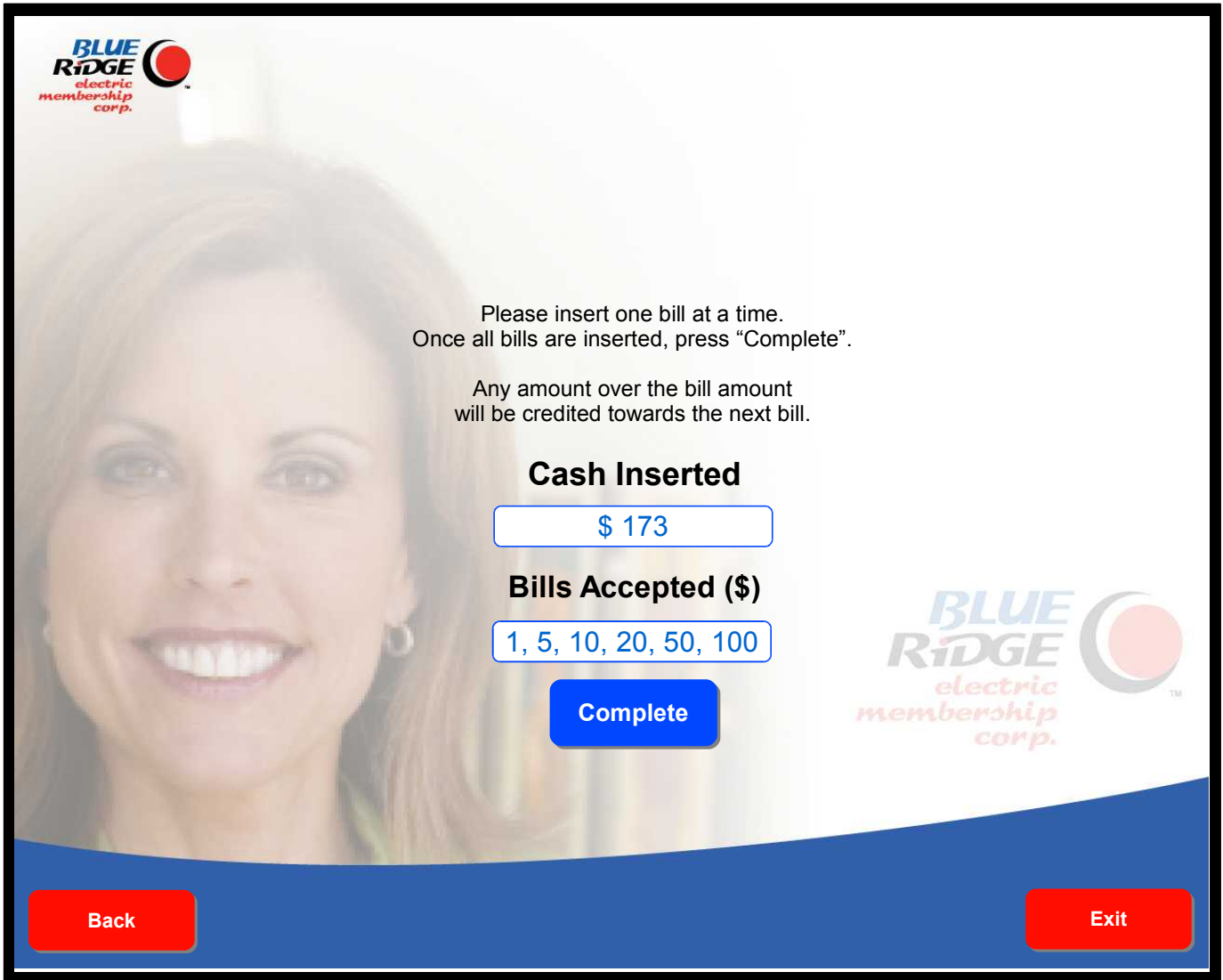
Note: When the amount of cash that the member wishes to pay has been entered into the bill acceptor, the member presses the "Done" button to complete the transaction. At that point, the PKS-1535 sends the transaction to the server, and the members account is immediately updated with the new account balance. The PKS-1535 will then ask if a receipt is desired. Goto 3.17 to see that screen.

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.11. If the member selects "Pay By Card", The Pay By Credit Card Screen shows, and asks for the amount that the member would like to pay by credit card.
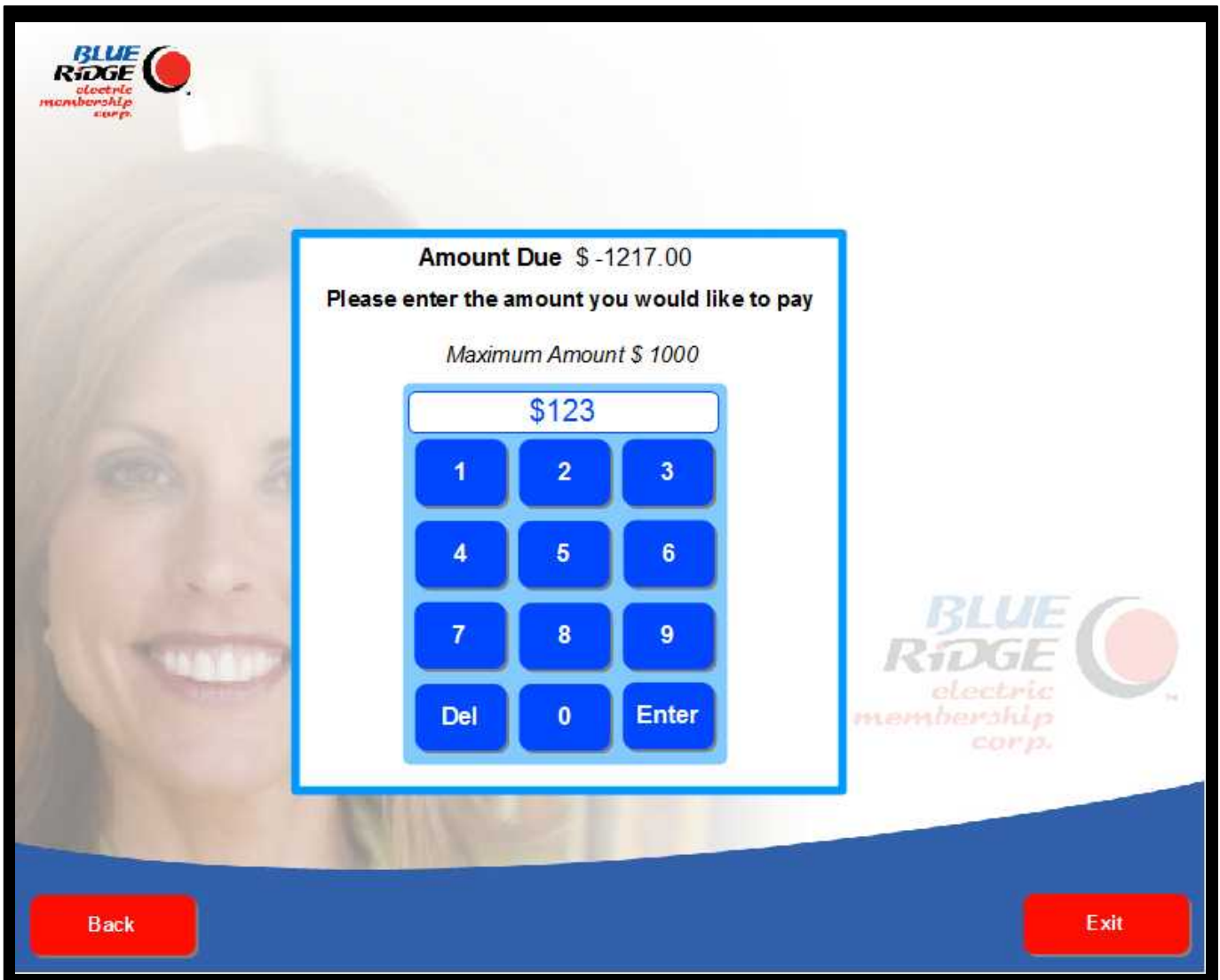
Example Credit Card Entry Screen:
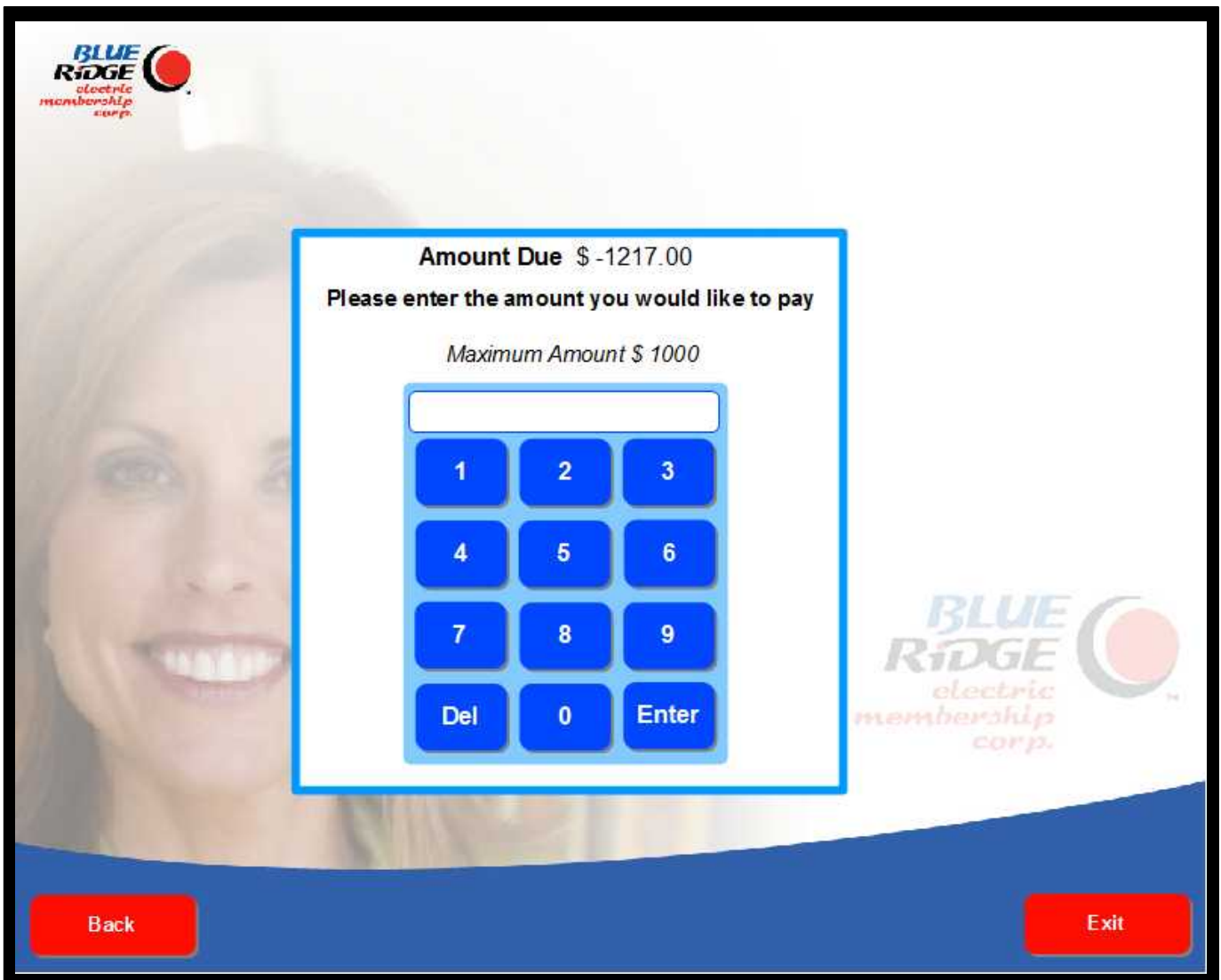
(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.12. Once the amount is entered and "Enter" is pressed, the PKS-1535 will ask the member to verify that the amount is correct.

Example Credit Card Entry Screen with an amount entered:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.13. If the amount is correct, the member presses "Yes" on the touch screen, and the PKS-1535 will go to a screen that asks to have the credit card swiped.

Example Credit Card Payment Amount Verification Screen:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.14. The PKS-1535 will turn on the credit card reader, and ask the member to swipe the credit card. Note that the credit card is pushed into the reader face up with the magnetic stripe on the bottom right side, as the image on the screen shows. Once the card is swiped correctly, the PKS-1535 will go to the next screen to verify the zip code of the credit card. The zip code of the credit card must match the zip code of the account billing address, or the full address of the card must be entered.

Example Credit Card Entry Screen:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.15. The PKS-1535 will display information from the scanned credit card on the screen for verification by the member. This step is to allow the member to verify that the credit card they scanned is the credit card they want use to make a payment.

Example Credit Card Confirmation Screen:
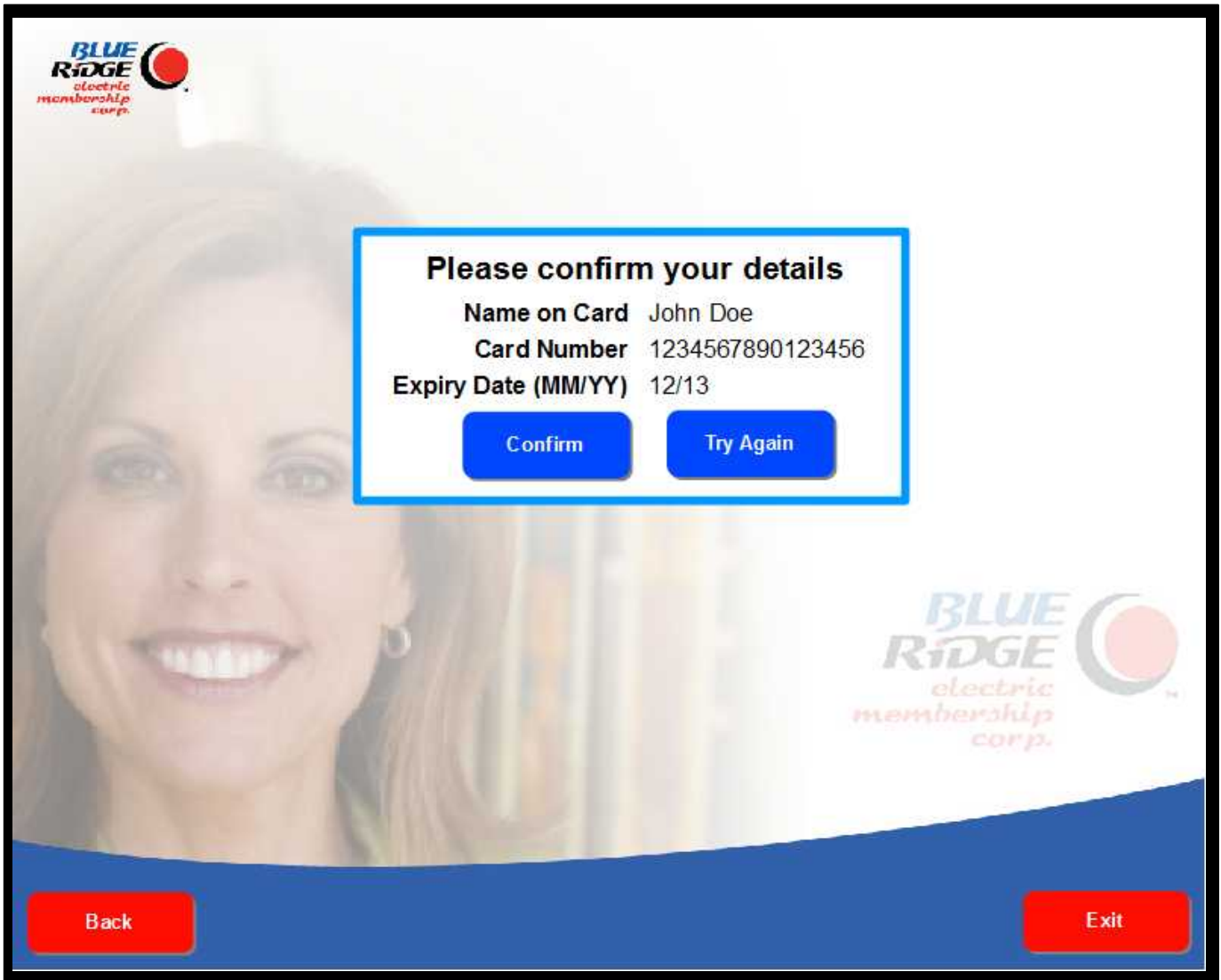
(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.16. Once the PKS-1535 has the credit card information and it has been verified by the member, the member will be asked to enter the zip code for the billing address of the credit card. The PKS-1535 will send this information the the credit card gateway or directly to the accounting software for acceptance.
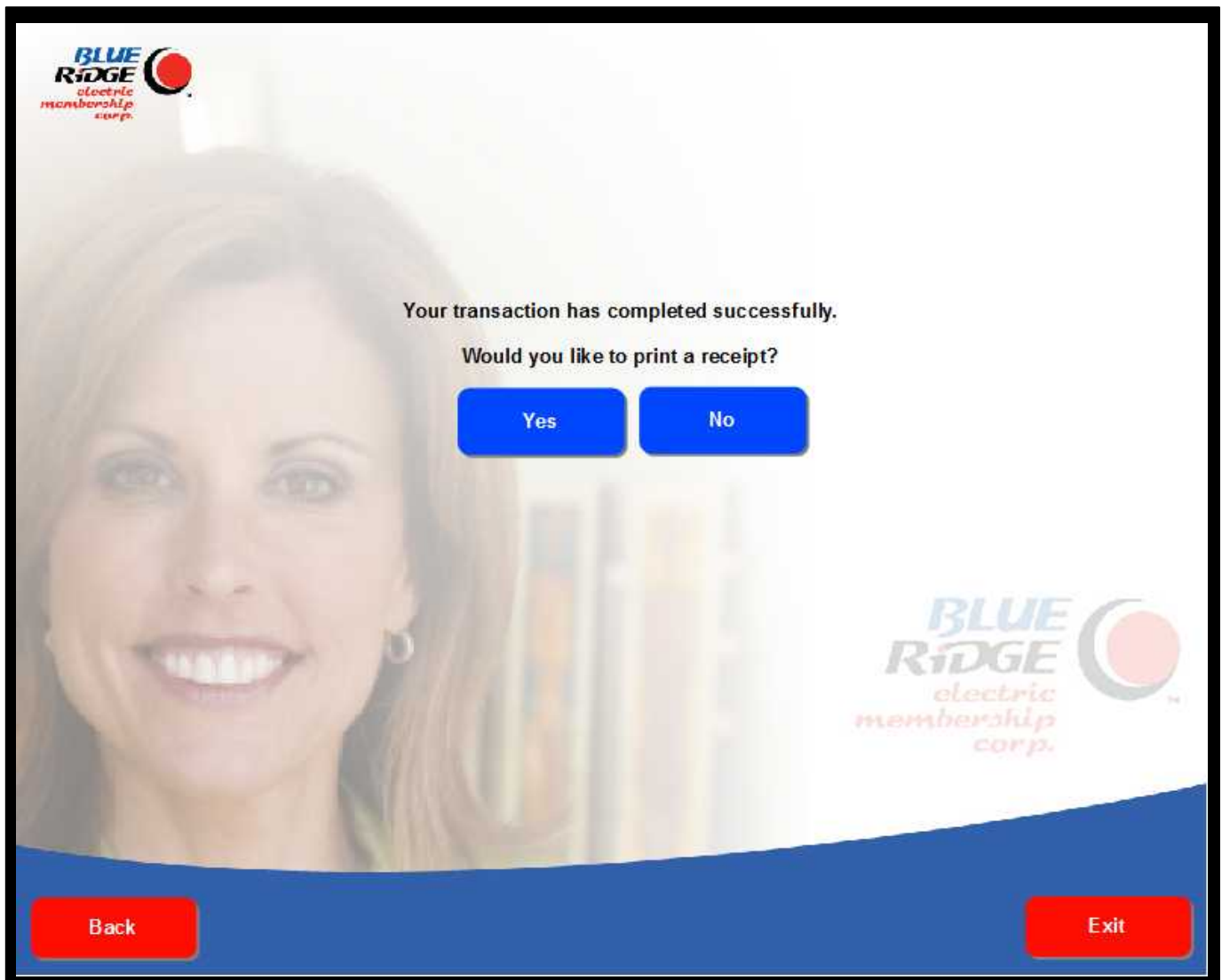
Example Zip Code Entry Screen:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.17. Once the transaction is completed successfully, the PKS-1535 will ask if the member wishes to have a printed receipt.
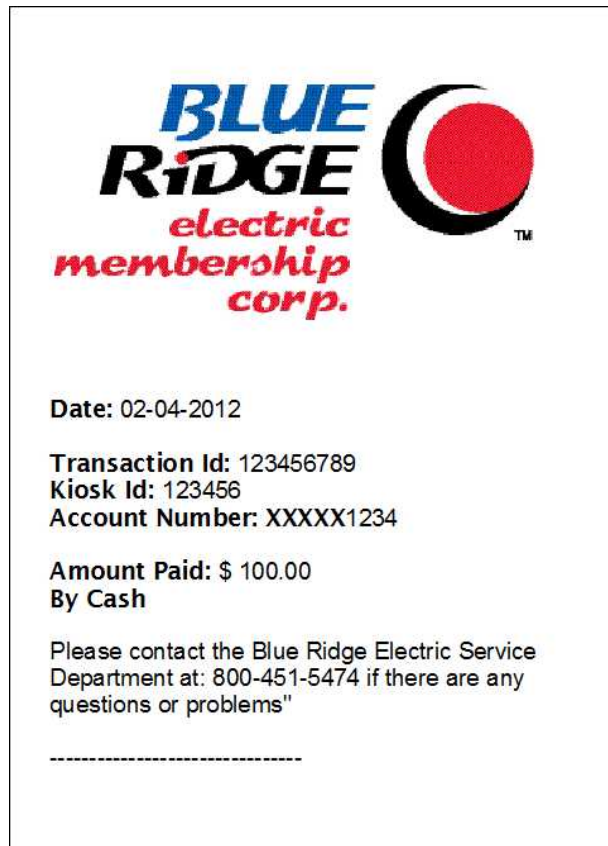
Example Receipt Question Screen:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.18. The following is an example of a receipt printout when it is printed by the PKS-1535. The key information is the Date, the Account Number, the Amount Paid, and how it was paid.

Example Receipt Printout:

(Excerpted From PKS-1535 Payment Kiosk User's Manual Rev 01.02)

3.19. After the receipt is either printed or selected to not be received, the PKS-1535 will notify the member that the transaction is complete, pause for a few seconds, then return to the beginning, ready for another transaction.

Example Transaction Completed Screen: