

Dear Tish,

I have been meaning to write and tell you how much I enjoy and appreciate your work over the last 5-6 years. You have sanded and refinished our deck twice and you have revised your techniques to best maintain the wood. Each time the crew did the job over several days, sanding, brightening and staining (2 coats); and each day the area was left clean and neat. Then they came back just to help me put the furniture back on the deck. They are always so polite and kind. The wood looks beautiful and shines!

You have also rebuilt a large portion of the deck that was rotting underneath and not very stable. It is now perfect! And what's more, the older wood now, when refinished, is exactly the same color as the newer wood. The extensive railing was also repainted, and great care was taken to not get paint on the stained deck surface.

A few years ago you also replaced a long retraining wall behind the house. It was a difficult job as it had been in for many years; the posts were set deeply in concrete, then surrounded with aggregate concrete. I know this wall will last many more years.

All of the gentlemen who have come have been very considerate and careful. It is difficult to find a contractor and crews who take pride in their work, and you and the guys all do take pride in a job well done.

I am making a list of other projects I'm looking forward to having you do in the next year or two.

Thanks again!

Sincerely,

Boni Wendling