

**Travel Safe & Stay Safe**



**INDIAN PHOTO TOURS**

# LEARN, TRAVEL AND STAY SAFE

As always, We at **Indian Photo Tours** feel proud in delivering quality Photo Mentoring along with top notch Hospitality at its core where the safety of our Photo-Travellers and employees has always been our number one priority !!

## TRAVEL SAFE AND STAY SAFE



We are pleased to share with all concerned that we have moved towards an elaborate and extensive **Travel Safe and Stay Safe** policy implementation that seeks and provide upgraded travel and stay norms, behaviours and standards to ensure that both our fellow photographers, guests and our employees are focused on enhanced social interactions & distancing, and workplace protocols including our Travel , Boarding and Lodging practices, all while ensuring quality learnings and transparency throughout the journey with complete confidence, as both Travel and Stay now resumes...

**INDIAN PHOTO TOURS**



# ENHANCED OPERATIONAL STANDARDS IN RESPONSE TO COVID-19

## Our First Interactions

Kindly note that No long Check Ins, Namaste greetings , Physical Barriers, Social Distancing , Wearing of Masks and temperature monitoring are the new norms.

Health and hygiene reminders are being placed at high-visibility areas on our vehicles , restaurants and Hotel properties.

The use of technology to reduce direct contact with guests, pre-filled forms , reduced front desk queues during Check-Ins are being strongly implemented.

**Overall Cleanliness is our Top Most Priority !**



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# Washing Hands & Hand Sanitising Guidelines

These shall govern the duty of all our drivers, our's and all hotel employees to engage in frequent hand washing and use of hand sanitisers.

Even In situations where soap/water is available, alcohol based touch-less Hand sanitiser dispensers will be made available, after any of the following activities: using the restroom, sneezing, touching the face, cleaning, smoking, eating, drinking, accepting items from our guest (ID, cash, credit card, key card), taking a break, and before a shift and as needed throughout their respective shifts.

## COVID-19 Training

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All employees are currently receiving COVID-19 safety and facility sanitation protocol trainings especially who have frequent guest contact including Drivers , Housekeeping, Food & Beverage, Public Area Department, Hotel Operations, Security, Valet/Door/Bell Services, and Maintenance/Engineering.

**Wearing of Face-Mask is Mandatory !!**

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# Physical Distancing Norms

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In Post Covid-era - Hotel Front Desk, Concierge, and other Services such as Front desk agents will practice strict social distancing including utilising every other workstation to ensure separation between employees whenever applicable and possible.

All our guests are advised to practice physical distancing by standing at least six feet away from other groups of people not traveling with them, including any area where guests or employees queue. All such areas shall be clearly marked for appropriate physical distancing, and where possible, we shall encourage one-way guest flow with clearly marked entrances and exits.

## Indoor & Outdoor Shoot Sessions

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Meeting and Convention Spaces During our indoor sessions such as Introductory, Technical or our extremely popular **Image critic and review sessions**, our seating arrangements shall allow for physical distancing between guests.

At pools and beaches, seating shall allow at least six feet of separation between groups of guests.

**It is mentionable that the above stated precautions will be also be practised during all Outdoor Shoot Sessions !!**



## TRAVEL SAFE AND STAY SAFE



## Guest Rooms Maintenance & Housekeeping

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## Guest Rooms & Villas

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We are now working towards Stay options in Wellness retreats, resorts in remote locations, comfortable Villas and Eco-friendly lodges which are well ventilated & have many open spaces & natural ventilation, away from closed air-conditioned corridor hotels. We highly recommend to look out for single occupancy stay options whenever offered by us.

Guest Room cleaning and disinfecting protocols will include high attention to multiple - touch, hard nonporous items such as television remote controls, toilet seats and handles, door and furniture handles, water faucet handles, nightstands, telephones, in-room control panels, light switches, temperature control panels, alarm clocks, luggage racks and floorings.

The frequency of room cleaning during a guest's stay may be altered based on guest requirements.

## Housekeeping

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Staff at all our places of stay has been informed that Housekeeping team shall not enter a guest room during a stay unless specifically requested. It is mentionable that alcohol based touch-less Hand sanitiser dispensers will be made available throughout the Guest stay & in Dining Areas.

# Food and Beverage Services

Food & Beverage Services shall reduce in-person contact with guests during buffet services with appropriate seating plan and also minimise dining items with increased sanitation.

Traditional buffet service shall be implemented with Portion controls to reduce food exposed for long periods. Live / Visible cooking options will be preferred. Tailor-made menus in line with our group's profile will be served in dedicated Guest rooms.

Minimal items will be placed on guest tables to allow for effective disinfection in between each participant , including condiments, silverware, glassware, napkins, etc.

## Room Services

Traditional room service shall be replaced with a no-contact delivery method. Serving plates and utensils will be washed and changed more frequently.

During certain segments of our Photo Tour, the use of pre-packaged foods and 'grab & go' items shall be the preferred method of our boarding services.



# Guest & Employee Health

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## TRAVEL SAFE AND STAY SAFE



Employee & Guest Health Concerns - Responding swiftly and reporting to local health officials any presumed cases of COVID-19 at the hotel property shall be a staff-wide requirement.

Employees exhibiting symptoms of COVID-19 shall remain or return home. While at work, employees who notice a coworker or guest exhibiting symptoms of COVID-19 shall immediately contact our core operations group.

## We Have A Long Standing Commitment for Incredible Experiences

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The above stated initiatives represents a new level of focus and transparency. With **Travel Safe and Safe Stay** policy, we are enhancing these standards to boost our Photo travellers confidence and doing so in accordance with guidance issued by concerned public health authorities.

We look forward to the day when we all are confident to travel freely. When that happens, our staff , our vehicles , hotels and restaurants will be ready to safely welcome everyone back !!

## We can't wait anymore to serve !!! Stay Safe and Travel safe !!!

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## INDIAN PHOTO TOURS

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