



Quality One Exteriors

Roofing - Restoration

"Your Restoration Is Our Reputation"

Precautions

Park your car(s) away from the house

Please park your vehicles out of the garage and off of the driveway both prior to your material delivery and during construction. We will require access to your driveway to load



materials onto the roof, remove debris, and to clean up. If you park your vehicle in your garage or driveway please plan ahead. We want to make certain your vehicles will not be blocked at any time. If it is possible to park your vehicle in front of a neighbor's house please do so. This would allow us the room we require for both our work vehicles and

equipment. If this would not be convenient or even possible, we will work around what is convenient. However, we still ask for your vehicle to be parked on the street.

Mow your lawn after the materials arrive and before work starts

Short grass allows us to do a better clean up! Nails that fall from the roof during construction will be picked up with a magnetic roller. Our magnets do a better job with shorter grass as the nails do not get so deep within the grass that the magnets will not pull them up. You may consider mowing your yard a little shorter than normal. If your grass is mowed, it will be a great help to us in cleaning your property.

Relocate exterior items

Please relocate exterior items away from the house so they will not be in the path of falling debris or materials. Such items include potted plants, decorations, grills, patio or lawn furniture and tables. We suggest relocating these items 30-40 feet from the house or storing them in the garage until your work is complete. If you have items that are too heavy to move we will move them for you or protect them and work around them, but by removing these items we eliminate the risk of them being damaged. Please let the Crew Foreman or your Storm Damage Specialist know if you would like us to move something for you.



Secure delicate and breakable items

Remove any delicate or breakable items, such as pictures, knick knacks, valuables or collectible items both from the walls and shelves. Vibration from the construction can cause these items to fall and break. Better to be “safe than sorry.”



If you are having siding work done, please leave your interior preparations in place until the siding work is also completed. The distance where the siding is being nailed to the drywall on the other side is very small. This makes it very easy for items to fall, which is why we stress removing items from the wall and shelves.

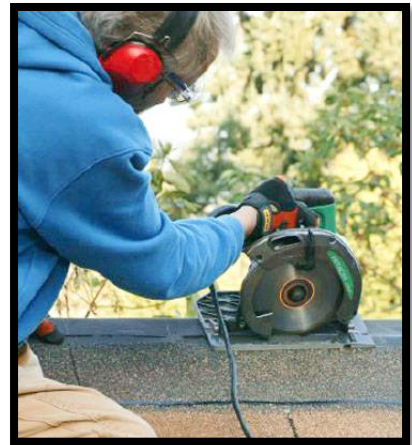
Please note that because the siding distance is so small, nail pops are possible. We do everything we can to eliminate this from happening, but sometimes it is unavoidable. We hope you understand that minor problems like this are unforeseen and out of our control. If this issue were to arise on your project we can assist in referring you to a local handyman to correct the issues but most property owners choose



to handle the minor repairs on their own. Should your home have a vaulted ceiling nail pops are a common concern. As there is no attic, our crews will take extra care to avoid nail pops. However, if this happens we will offer assistance in the same manner as mentioned above.

Certain repairs may require the use of power tools

If you have outlets on the outside of your home, we can use those outlets for our power tools. However, if you do not have outlets on the outside, we will require access to an extension cord. We prefer a 20 amp circuit, which is the same outlet used by a washing machine. The cord can be left so that it sticks out a window, door, or often the garage. We would prefer a heavy duty extension cord if you have one, but as long as the extension cord is for outside use, it will be fine. Light weight interior extension cords, for example, one used for a lamp, could not be used as it is not heavy enough. If you do not have outside outlets or an extension cord, please let us know so that we may be prepared. However, we will still need access to the inside to plug them in and access in the evening to unplug and secure them. It is important to use the proper extension cord plugged into a 20 amp circuit because using anything less could cause breakers to be tripped all day. This could slow down our crew. We run into a bigger problem if we trip a breaker and you are not home. We would be out of power and this could delay the progress of the job.



Cover items stored in attic

If you have valuable items stored in your attic, you may want to cover them with a blanket or tarp to protect against any fine debris that may fall through the decking joints. This is not a requirement if you do not have items of concern stored in your attic. However, for some stored decorations or other items that you would not want dirt or dust falling onto, please consolidate those items into one area and put a blanket or plastic over them. Large debris should not fall into your attic, but dust, dirt and granules can fall between plywood cracks and that will cause dust. It is not our practice to clean attics after construction, so please make sure these items are covered.

If you have light fixtures with hanging globes, please tighten them



If you have a large attic between your ceiling and your roof decking surface, you need not be concerned. However, if you have a vaulted ceiling, or a very small attic, you should tighten or remove any globes hanging from your light fixtures. It is not our practice to clean these items after construction, so please make sure they are covered if this is a concern for you.

Plan ahead with satellite/cable carrier as needed

If you have a working satellite dish that is mounted on your roof, we will have to remove and reset it during your roof installation. Because of this, you may want to schedule an appointment with your satellite provider to re-adjust the dish once the roof is completed. We try our best to put the satellite dish back in the exact place, however, it is not guaranteed since the dish should be adjusted by a professional. In some instances, satellite providers will charge for their service. If that is the case, please obtain a receipt and provide it to your Storm Damage Specialist. We will submit that receipt to your insurance company for reimbursement.



Be careful on entering or leaving your home while work is in progress

Before you walk out your door, whether you are leaving or simply getting the mail, please make your presence known and take extreme care. Make sure our crew sees you by notifying them of your entrance or exit. Please do not assume that someone sees you. Take extra precaution upon entering or exiting where work is going on above you. In order to ensure the safety of small children & family pets, please keep them in the house and do not let them outside while work is in progress. You may consider going out for the day. Go shopping, see a movie, or spend the day with a friend.

If you have questions regarding this information please call 855-314-HAIL (4245).