

Technical documentation in 5 questions !

Originally conceived for internal use by Magellan Aviation Services in order to solve problems related to the management of highly abundant and changing regulatory, technical and educational documentation, DocTech has today expanded its field of action.

1 What is DocTech?

DocTech is a collaborative system for content management, documentation and knowledge. It is not a word processor, a storage cloud or any other network storage space.

2 DocTech for whom?

DocTech primarily focuses on organizations with a quality system, which uses extensive documentation flows that require frequent updates. While the original target was aeronautics (OEMs, airlines, service providers, etc.), DocTech now extends to other regulated sectors, including law firms, legal experts, medical, as well as the world of transport (maritime, railways, construction of rivers, land) and many other sectors, highly demanding in terms of quality.

3 DocTech for what?

DocTech allows you to publish relevant and compliant content in a simple and effective way. It has been developed to streamline teamwork and to preserve the traceability of actions over time. Everything is stored in the archives of the system, which makes it possible to maintain, without any effort, the conformity to a given norm. The path of a project can thus be traced from the beginning to its end. With DocTech, audits, whether internal, external or of high quality, are carried out smoothly, transparently and without additional work. The ability to create a user account for auditors (a "drive" user account is then created and added to the validation chain) allows them to track the work of contributors live, such as phased resolution of non-compliance. DocTech even allows the listener to compare two different versions of the same text or a whole document in one click, as well as to highlight the essential points.

4 For what advantages?

- Humans: DocTech tears the communication walls down in any organization, creating an authentic group synergy. Employees work together without even realizing it and contribute to the quality of the documentation.
- Financial: Thanks to its

fluidity, DocTech allows a considerable saving of time and therefore money.

- Quality, due to its total traceability. So, when you start writing a new project, you can link it to an already existing chapter or paragraph in DocTech. In this way, as soon as an employee modifies this chapter or this paragraph, you are automatically informed and free to accept (or refuse) the application of this modification in your project.

- Effectiveness: users spend less time revising or searching for information, and thus they have more time to create, update, and verify technical, relevant, and quality content.

- Simplicity. DocTech offers a very fast and intuitive handling thanks to contextual help, which is available at each step. You can manage content and complex information in a fluid way.

5 DocTech how?

DocTech does not need any specific equipment or installation. It is accessible in SaaS from a web browser and uses encrypted access to allow users to collaborate safely. As for the final documents, they can be exported in different formats with a click (.html, .pdf, .zip, etc.). Finally, the import and integration of content in DocTech by the systems and applications already used in your processes will be made with simplicity and transparency.

DocTech
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